

- ◆ Ignite
- ◆ Citizen Advocacy
- ◆ Medical Professionals
- ◆ Child and Youth and Families Service
- ◆ IDEA
- ◆ CCS
- ◆ Spectrum Care
- ◆ Public Health Nurses
- ◆ Private trusts
- ◆ WINZ
- ◆ Needs assessors
- ◆ Child Development Team
- ◆ Te Puaha O Te Ora
- ◆ Disability Commissioner
- ◆ Ministry of Health
- ◆ Taikura Trust



FOR FURTHER INFORMATION PLEASE
CONTACT COLLEEN SMITH DP

PH. 827-4748

We believe in

Building Reliable Alliances

- Knowing Ourselves
- Knowing families
- Honouring cultural diversity
- Affirming and building on family strengths
- Promoting family choices
- Envisioning great expectations
- Using interpersonal communication skills
- Warranting trust and respect

Eight Dimensions for Action

Which we have adopted from,
Turnbull, A.P. & Turnbull, H.R.

*Families, professionals and
exceptionality: A Special Partnership*

OAKLYNN SPECIAL SCHOOL

20 Mayville Ave

New Lynn

Phone/Fax 827-4748

e-mail office@oaklynn.school.nz



Family Support – Whanau Tautoko

A GUIDE FOR PARENTS/CAREGIVERS

Oaklynn recognises that:

- There are times when families need support to access other services.
- Difficulties that the family may be experiencing can impact on the child's learning.
- Outside help may be necessary to meet unexpected, short and long term needs .
- Parents/caregivers may not always have the information or the energy needed to deal with disability issues.
- Families in crisis are vulnerable.

We can help!

GUIDELINES

- The well being of the students is the first priority.
- A family support team will work with class teachers and or parents/ caregivers on issues that affect the well being of the students.
- The Deputy Principal will be responsible for co-ordinating services and support team liaison.

FIRST STEPS

Parents who need help are encouraged to do any of the following .

- write a note in their child's home school liaison notebook.
- ring their child's class teacher
- Call in to the classroom and talk to a member of staff
- speak with one of their child's therapists
- ring Colleen at Oaklynn on 827-4748

By listening to families we can help them to identify their choices, support what they want and advocate on their behalf

Collaboration is an approach that will lead to supportive outcomes for families of children with special education needs

WHAT CAN OAKLYNN FAMILIES EXPECT FROM PROFESSIONALS AT OAKLYNN

Our families can expect:

- Respect
- Honest and integrity
- Confidentiality
- Regular communication
- Empathy
- Supportive listening
- Information
- Partnership

WE FULFIL THIS BY

- A safe environment
- Valuing parents/whanau and caregivers opinion and knowledge of their child
- Respecting their need for privacy and confidentiality
- Making regular contact
- Care and concern for their parenthood
- Being non-judgemental and giving time
- Working together for the benefit of the child
- By providing support
- Identifying hazards and risks and managing them

OUR PRACTICAL SUPPORT TAKES PLACE THROUGH THE FOLLOWING

- Letters to parents
- Class newsletters
- Daily home-school notebook contact
- Introductory invitations into class or unit
- Updates on child's progress and news of significant events in child's day at Oaklynn
- Twice yearly reports and parent meetings
- Translator where required
- Telephone calls
- Good news phone calls
- Home visits
- Photographs or video film of your child with your consent
- Principal's newsletter
- Family events (classroom or whole school)
- BOT parent representatives— newsletters
- Parent workshops
- Support with behaviour plans for home
- Support with outside agencies